GOVERNMENT

USE CASE



CONFERENCE ROOM MODERNIZATION AND COLLABORATION MOVE TO THE CLOUD

OBJECTIVE:

A large county in Georgia needed to modernize more than 200 conference rooms to accommodate their employees and constituents. Additionally, they wanted to move their communications infrastructure to the cloud to facilitate ease of management and a seamless experience for remote users while maintaining a secure posture.

SOLUTION:

The County procured all conference rooms through Computacenter utilizing our Integration Center to provide staging and on-demand shipping. However, once the COVID-19 pandemic became more serious and required all non-essential employees to work from home, the project became an urgent request.

Phase 1: Procure and deploy 125 Cisco Room Systems to critical locations

Phase 2: Procure and deploy remaining 125 Cisco Room Systems to critical locations

Phase 3: Migrate existing on-premise CUCM infrastructure (5000 users) to Webex Calling

OUTCOME:

- 250+ Cisco Room Systems and Webex Boards staged and deployed to customer designated conference and meeting rooms
- Migration of premise Flex to Webex Calling Flex 3.0, and transformation of on-premise customer Collaboration infrastructure to Webex Calling

250+
CONFERENCE
ROOMS

5,000+
WEBEX CALL
USERS

957,000 POPULATION